

CAPABILITIES STATEMENT



Turn2Partners is a small business firm specializing in staff augmentation services across call center agents, fraud & AML analysts, loan compliance officers, helpdesk agents, and much more. We focus on speed to delivery, providing exceptional service through a robust in-house operations infrastructure.

CORE COMPETENCIES

We offer staff augmentation solutions in the following areas:

- Financial & Fraud Analysis, Financial Reporting
- Telemarketing Bureaus and Contact Centers
- Network Administration, IT, Helpdesk
- All other Professional Services

DIFFERENTIATORS

- Recruiting efforts are done in-house, we do not outsource or use third-party RPOs.
- All consultant onboarding processes are handled in one easy-to-use platform.
- Exceptional operational support provided to all consultants while on assignment, including helpdesk services offered seven days a week.
- Full benefits package offered including healthcare, dental, and PTO.
- All payroll efforts are handled in-house, providing exceptional timecard maintenance and approval.

PAST PERFORMANCE

Subcontract Award ID: PO0300138

Period of Performance: February 2021- November 2023

- Supplied over 900 FTE to support COVID-19 EIDL call center.
- Placed 50 remote call center agents *daily* across 23 states.
- Identified prime contractors preferred practices in agent's completion of SBA paperwork and timecard entry.
- 270+ consultants promoted while on assignment, 42 consultants received a second promotion, 10 received a third promotion, and 2 received a fourth promotion.

TURN2PARTNERS

DUNS: 09-800-7624

CAGE Code: 9M0K3

EIN: 821588776

NAICS Codes: 561320, 541611,
561311, 541612, 561422

SAM Registration: XLKRMNRV56E9

Accepting Credit Cards: Yes

Business Size: Small Business

SDVOSB Joint Venture:

United Veterans Staffing Group LLC

SAM UEI: DAUYZZ7WYAM9

CAGE: 9RF57

Contact Information:

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